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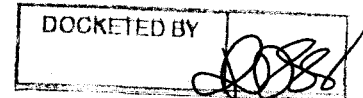
MAR 16 2012

Docket Control Center

Arizona Corporation Commission

1200 W. Washington

Phoenix, AZ 85007



RE: Docket No. E-00000C-11-0328, Smart Meter Workshop

This is to declare that I wish to make my comments known to this body on Friday, March 23, 2012 regarding the Smart Meter Workshop.

My first personal encounter with a Smart Meter was at my home in Pinetop, AZ in 2011. I had known about them through research I had done over several previous months that made me realize that the research I was finding supported several odd experiences I was having at my home in Pinetop. When I went out to check my meter, sure enough, there was a smart meter. I immediately sent a certified letter to Navopache Electric Co-Op Board requesting the meter be removed and listed the problems I had been having. I got no response. I went to the office and spoke with the Manager and Assistant Manager in their lobby. They hemmed and hawed and said there was no relationship between my experience and the meters and that they had tested them. They admitted they probably did not notify residents that these meters were going to be put on our homes. They agreed to exchange the meter and much to my surprise, when they arrived at my home, they merely changed one Smart meter for another, accomplishing nothing. I did have a lengthy conversation with the techs who came out and they all but admitted these meters were very possibly hazardous and they certainly collected private data.

Here is the experience I was having for the first time since I bought the house in 1983:

*Headaches, difficulty sleeping and constant ringing in my ears that went away when I went back to my Scottsdale home.

*My computer had acted funny the summer before but I had chalked it up to a bad modem. However, the problems were even worse in 2011: the cursor would jump all over the place, whole pages on the screen would move all alone, pages opened and closed themselves. I installed a wireless router to be able to get further from the meter but this made things even worse. As I work from Pinetop via computer when I am there, it was impossible to get any work done. I had to learn all kinds of stupid tricks in order to use my own computer in my own home: using the computer very early in the morning or very late at night, using a mouse on my laptop when normally I would not need to do that... or conversely, not using the mouse, moving to different parts of the house, up the stairs/down the stairs. It was ridiculous and time consuming and frustrating.

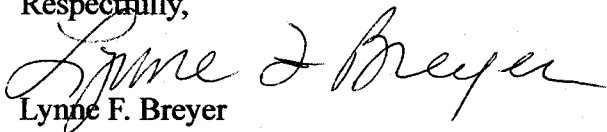
*My HD tv started to develop a life of its own: it would change channels at will, refuse to stop on some channels, raise or lower the volume. I thought it was my provider so I changed providers but that did not work either. Did not have the same experience with my older analog TV.

*I refused installation of this meter at my previous home in Scottsdale just recently, but others in the neighborhood did have theirs changed out. That's when I started having the ear ringing again. I have now moved into a different home that also has a smart meter and the ear ringing continues and never stops. It is difficult to hear or understand speakers on the telephone. I have also developed sleeping issues again. My service is with APS in Scottsdale.

Smart meters have been a big problem in California. Pacific Gas and Electric is being sued by countless users due to health problems, personal privacy issues which is just Big Brother watching us because that is happening anywhere smart meters are used, incorrect billings, etc. PG&E is having to remove meters there as a result of class action lawsuits.

At the September 2011 hearing, APS had an "expert" scientist testify on their behalf, paid by APS. That is hardly unbiased testimony and studies conducted in the US and Italy have shown that experiences people have had with their meters is pretty consistent. There are definite health issues, security and privacy issues and accuracy issues with these meters. They benefit the utility companies but they most definitely do not benefit the consumer in any material way.

Respectfully,


Lynne F. Breyer